

## Behavioral intervention Team

Guidelines for Problem-Solving Unusual Student Interactions

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### Purpose:

The Behavioral Intervention Team assists faculty and staff with problem-solving and handling unusual or difficult student interactions. This team also plans preventive strategies and interventions to assist students who may be at risk of not achieving their educational goals due to complex life challenges. The Behavioral Intervention Team meets every Monday during the academic year.

**IMPORTANT – The Behavioral Intervention Team is NOT an emergency response team;** it focuses on problem-solving and prevention strategies.

**For Campus Emergencies: CALL 911** if you feel threatened, if you witnessed a crime, or an immediate response is needed. Then, *during business hours*, notify the Campus Operator by dialing 0 (or ext. 2284) from any campus phone. If no answer, call Administrative Services at x3350 (383-3350) and advise that 911 has been called. *After Hours* call Campus Assistance (715-2418) and advise them that 911 has been called.

Completion of the online [WCC Incident Report](#) is required for safety and security concerns that include accidents, physical injuries, property damage (such as car break-ins, accidents, or crimes), student misconduct, or any incidents which involve the local emergency services.

### Problem-Solving with the Behavioral Intervention Team:

WCC employees and students may contact the Behavioral Intervention Team to discuss unusual student interactions or problem student behavior. The team strives to act quickly to reports, but the team may not be able to provide an immediate response.

Typically, a member of the team consults with the person who initiates the contact to gather further information and begin problem-solving the situation. Then, the Behavioral Intervention Team discusses the situation during its weekly meeting to identify strategies for intervention.

**Note:** The Behavioral Intervention Team does NOT replace faculty classroom management, disciplinary processes, incident reports, or 911 emergencies.

**Orders of Protection, Restraining, or No Contact Orders:** WCC employees and students should contact the Behavioral Intervention Team when they become aware that a student has an existing Order of Protection or *plans to obtain* an Order of Protection, Restraining, or No Contact Order.

### How to Contact the Behavioral Intervention Team: 360-383-3070 or [rbutler@whatcom.edu](mailto:rbutler@whatcom.edu)

Dr. Luca Lewis, VP for Student Services

Rebecca Butler, Director for Community Standards & Residence Life

Ed Harri, VP for Instruction

Becky Rawlings, Executive Director for Human Resources

Dr. Paul Curd, Faculty Counselor

Raquel Vernola, Director for Safety & Security

Kerri Holferty, Director for Access & Disability Services

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